



1876-A Eider Court  
Tallahassee, Florida 32308-4537  
Telephone: 850-942-4900  
Fax: 850-942-0560  
Internet: www.mhca.com

November 2, 2005

Donald J. Hevey  
*President/CEO*

Board of Directors

Susan D. Buchwalter, PhD  
*Chairman*

Ervin R. Brinker  
*Vice Chairman*

Dennis P. Morrison, PhD  
*Treasurer*

Anthony A. Kopera, PhD  
*Secretary*

Susan L. Rushing  
*Director-at-Large*

Richard J. DeSanto  
*Past Chairman*

Howard F. Bracco, PhD

Wesley R. Davidson

C. Richard DeHaven

David C. Guth, Jr.

Harriet L. Hall, PhD

William C. Huddleston

Kenneth Jue

Gary W. Lamson

Jerry Mayo

Daniel J. Ranieri, PhD

R. Thomas Riggs

William J. Sette

David R. Stone, PhD

Mr. David W. Delong  
David Delong & Associates, Inc.  
339 Heath's Bridge Road  
Concord, MA 01742

Dear David:

Your keynote presentation to MHCA last week in Scottsdale was just great. Our members have expressed their appreciation for your preparation and delivery style. The topic, "Confronting the Strategic Threat of an Aging Workforce" was very timely and held the attention of your audience. Here are some of their comments:

- Excellent presentation – I walked away with some very good ideas.
- Excellent and timely topic with knowledgeable presenter.
- I appreciated the pace and ability to synthesize the information.
- Lecture and breakout groups worked well.
- Small group sessions were extremely helpful.
- Solid, practical value!

Again, David, you exceeded our expectations. Many thanks for helping MHCA provide our members with essential information on such an important topic. Under separate cover we have sent remuneration based on the expense report you provided.

Sincerely,

Donald J. Hevey  
President/CEO